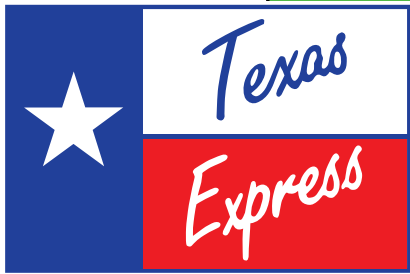
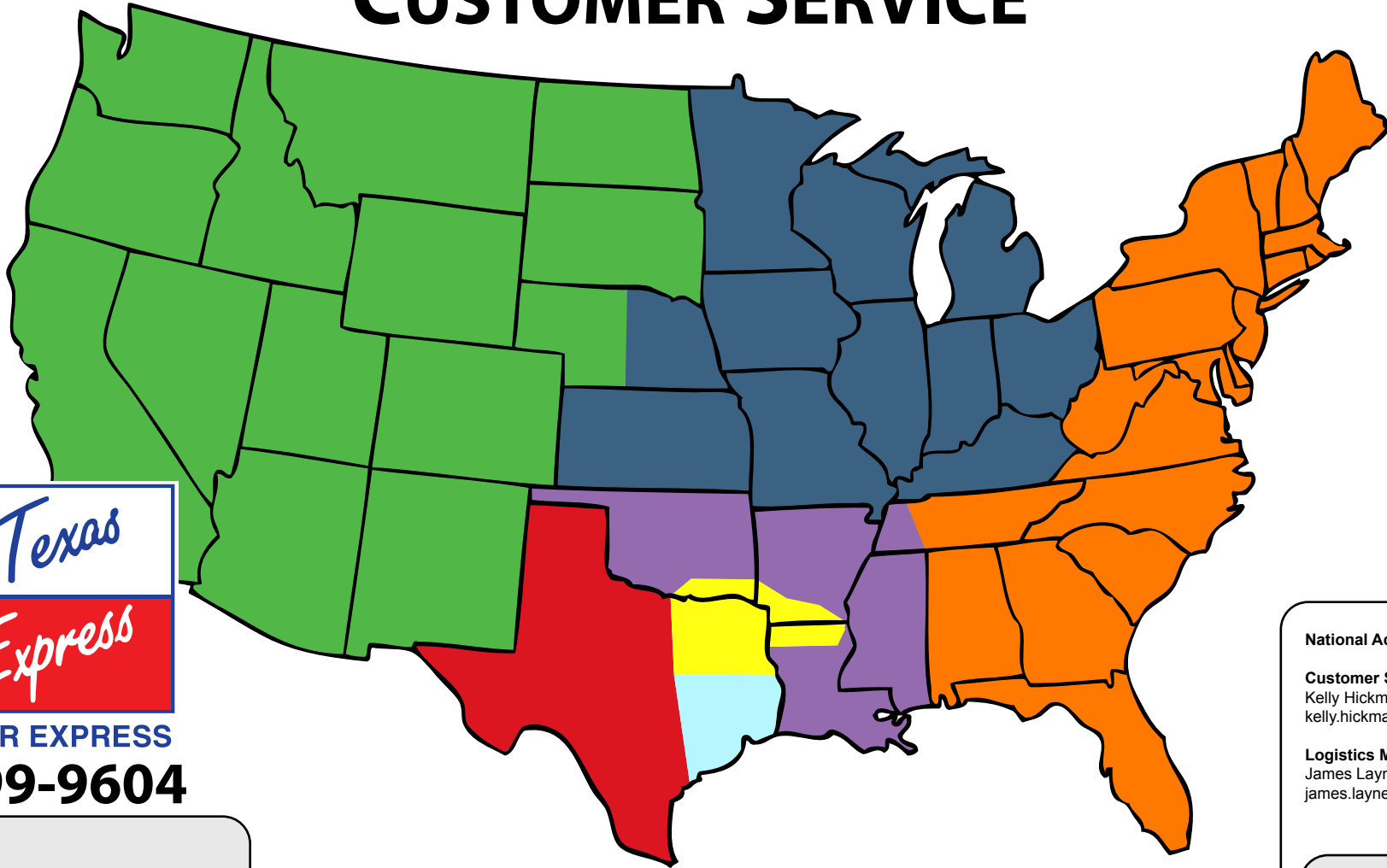


CUSTOMER SERVICE



TEXAS STAR EXPRESS
800-999-9604

Manager Contact

Kevin Smith VP of Operations ext. 4702
 kevin.smith@tsexpress.com

National Accounts

Customer Service
 Kelly Hickman ext. 4770
 kelly.hickman@tsexpress.com

Logistics Manager
 James Layne ext. 4728
 james.layne@tsexpress.com

Last Revised 11/28/2011

West Coast/SW/Mountains
 WA, OR, CA, NV, ID, AZ, MT, WY,
 UT, CO, NM, ND, SD
 Western NE

Customer Service
 Melinda Bissonet ext. 4732
 melinda.bissonet@tsexpress.com

Logistics Manager
 Chip Chambers ext. 4721
 chip.chambers@tsexpress.com

Central States
 KS, MO, NE, IA, IL, IN, KY, OH,
 MN, WI, MI

Customer Service
 Kathy Taylor ext. 4738
 kathy.taylor@tsexpress.com

Logistics Manager
 Chip Chambers ext. 4721
 chip.chambers@tsexpress.com

East TX
 Houston, TX (120 radius)

Customer Service
 Debbie Ross ext.4708
 debbie.ross@tsexpress.com

Logistics Manager
 James Layne ext. 4728
 james.layne@tsexpress.com

North Texas (DFW Metroplex)
 (Corporate Office)
 Central TX Northeast LA,
 Southwest AR, Southeast OK

Customer Service
 Debbie Ross ext. 4708
 debbie.ross@tsexpress.com

Logistics Manager
 James Layne ext. 4728
 james.layne@tsexpress.com

Central Plains / Gulf Coast
 OK, AR, LA, MS, Western TN

Customer Service
 Melinda Bissonet ext. 4732
 melinda.bissonet@tsexpress.com

Logistics Manager
 Chip Chambers ext. 4721
 chip.chambers@tsexpress.com

Northeast/Southeast
 Eastern TN, AL, GA, FL, NC, SC, VA,
 W.VA, PA, NY, MD, DE

Customer Service
 Melinda Bissonet ext. 4732
 melinda.bissonet@tsexpress.com

Logistics Manager
 Chip Chambers ext. 4721
 chip.chambers@tsexpress.com

South TX / West TX

Customer Service
 Brian Spears ext. 4737
 brian.spears@tsexpress.com

Logistics Manager
 Chip Chambers ext. 4721
 chip.chambers@tsexpress.com

Billing Inquires

Primary: Denise Howell ext. 4704
 denise.howell@tsexpress.com

After Hours Contact (5:00pm til 5:30am nightly 7 days a week)

jimmy.martin@tsexpress.com ext. 4755 / eric.huff@tsexpress.com ext. 4755
 Weekend coverage - Sat and Sun 8:00am-5:00pm